Fig. 3 ‘YANG’: Organisational Structure

Services:
- Long-term programmes
  - Lobbying
  - Prevention and networking
- Short-term care programmes
  - Crisis intervention
  - Referral and information
- 24-hour Help-line for Survivors of Violence
  - Crisis intervention
  - Emergency security plan
- 24-hour Emergency Unit
  - Referral and information
- Empowerment Programme
  - Individual consultations
  - Group training

Target groups:
- Own human resources
- Own networking partners
- Practitioners who face the issue
- Students in academia and schools
- The general public

Forms:
- Media presentations
- Lectures
- Training modules, seminars and workshops
- Supervision
- Academic courses and clinical training base for 3 universities in the country

Principles:
- Good practice and professionalism
- Psychodynamic and individual approach
- Accessibility and non-discrimination
- Respect to individual choice, sufferance and human dignity

Profile of clients:
- Victims (mostly women, children and adolescents)
- Couples with DV
- Witnesses (mostly relatives)

Type of support:
- Emotional support (face-to-face; telephone; mail and e-mail correspondence)
- Social work & advocacy
- Care for clients’ children
- Single consultations
- Short-term counseling
- Long-term psychotherapy

Legal structures
- Formal networks:
  - Network of NGOs from Central and Eastern Europe
  - The national network of women’s NGOs: 28 NGOs
  - The regional network: 30 NGOs

Management
- Lobbying on a national and international levels for improvement of legislation, policies and practices
- Prevention and dissemination of information
- Training and awareness raising
- Long-term care programmes

Board of trustees

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